

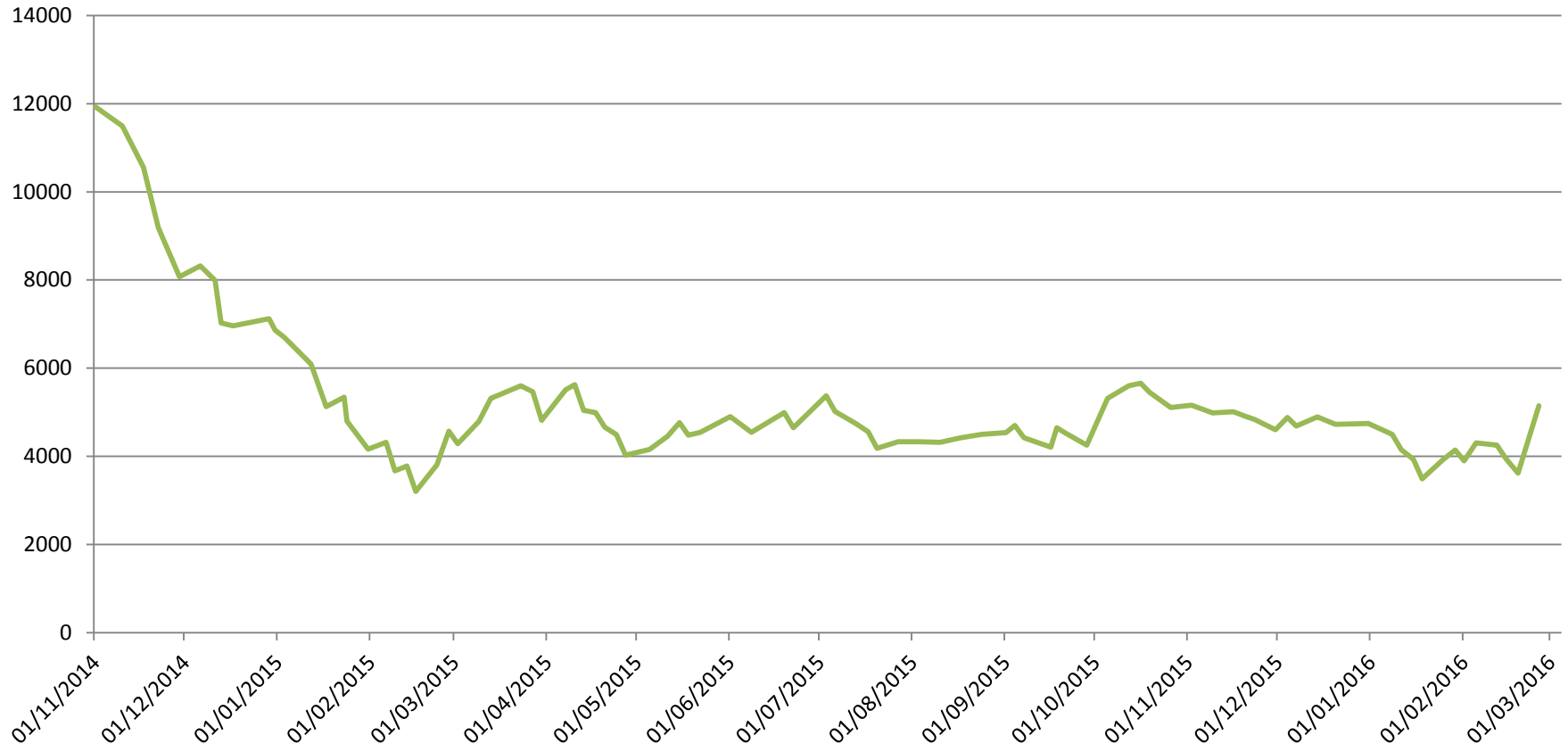
Housing Benefit Update

Mar 16

Outstanding Work

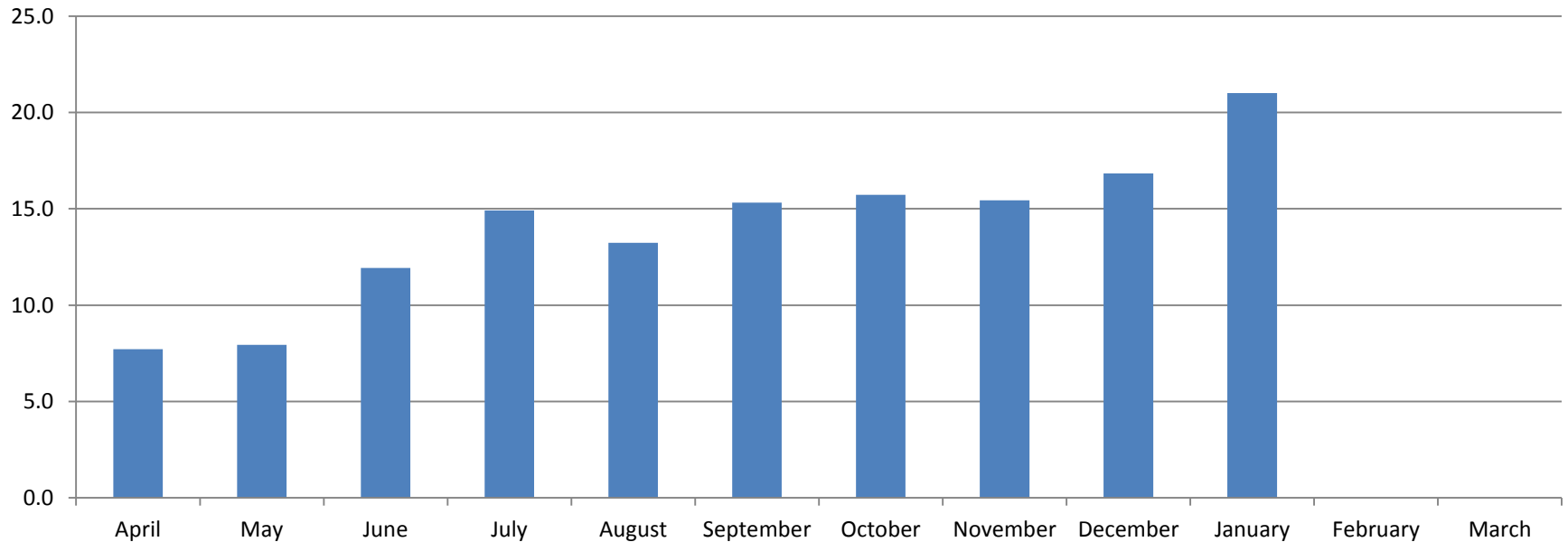


HB EDM



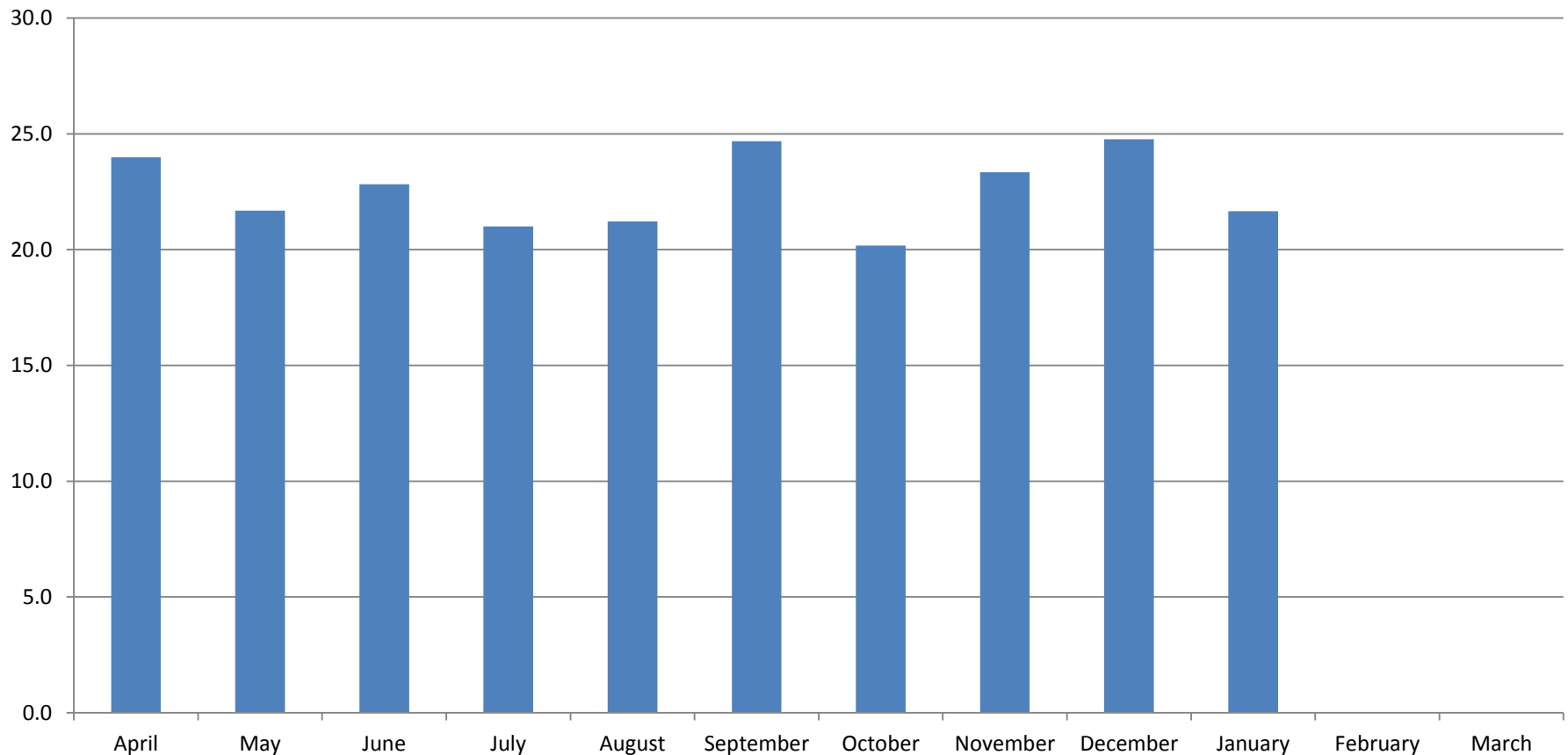
Housing Benefit Performance (changes of circumstances)

Days Taken to Process Changes 2014-15 Target 15 Days



Housing Benefit Performance (New Claims)

Days Taken to Process New Claims 2015-16
Target 28 Days



Budget for 16/17

£908,190

Budget for 2015/16

££787,958

DHPs

Impact of welfare Reforms	Number of Awards	£	%
Benefit Cap	173	311550.72	43.55%
Removal of spare room subsidy	337	183813.05	25.69%
LHA Restriction	82	59561.33	8.33%
Combination of reforms	3	1177.85	0.16%
No impact	271	159329.93	22.27%
Total	866	£715432.88	

Purpose of DHP	Number of Awards
To help secure and move to alternative accommodation (e.g rent deposit)	4
To help with short-term rental costs while the claimant secures and moves to alternative accommodation	228
To help with short-term rental costs while the claimant seeks employment	145
To help with on going rental costs for disabled person in adapted accommodation	68
To help with on going rental costs for foster carer	0
To help with on-going rental costs for any other reasons	421
Total	866

Upcoming Changes

- Benefit cap
 - London and £23,000 (£15,410 for single adults)
 - Due to be introduced from Oct 2016.
 - Another 600- 800 claims affected in LBHF
- One month backdating – 1st April
 - Working age claimants only
 - Reducing period of backdating from 6 to 1 month
 - Good cause definitions remain the same
- Family Premium
 - Not included on new claims from 1 May 2016
- UC digital
- Temp absence

Budget for 16/17 £908,190

Budget for 2015/16 £787,958

Liaison Arrangements

- Attendance at CAB
 - Commenced 01-10-14
 - 4 appointments per session
 - 40 clients seen
 - 70% resolved on the day
 - May involve follow up visit to SBJCP
- Contact details
 - Gabriel.ziregbe@lbhf.gov.uk 020 8210 8745
 - Urgent single claim enquiries
 - Tracy.Schouburgh@lbhf.gov.uk 020 8753 4565
 - Multiple / run of the mill enquiries
 - Paul.rosenberg@lbhf.gov.uk 020 8753 1525
 - Areas of concern