

in partnership with



# Older Peoples' Floating Support Services in Hammersmith and Fulham

The London Borough of Hammersmith & Fulham works in partnership with Notting Hill Housing Group to provide a floating support service to help you live your life with independence, dignity and respect.

## Our Service

The service is available for Hammersmith and Fulham residents who require housing related support, are over 55 years of age and in need of additional support.

Short term support is based on your needs.

## Support

We provide services that are tailored to your needs and aspirations. We work together with other service providers such as Health and Social Care to make sure you get the help you need.

By giving practical support we can successfully help you with many things such as:

- Looking for another housing option
- Help with letters, forms and applications
- Advocating on your behalf
- Getting involved with local activities
- Help with installation of 24 hour alarm system
- Support to access services such as Home Care, District Nurses, Meals on Wheels and Community Transport
- Regular benefit checks, budgeting, advice and accessing charitable grants
- Help maintaining the safety and security of your home
- Signposting you to a befriending support service.



## How long will our support last?

This is up to 6 months, but can vary from person to person.

## Support Plan

We will work with you to develop a Support Plan based on your personal needs. We will explain what you can expect from us and we will work together so you can achieve the things you have asked for help with.

If you would like to know about this support service please contact the:

PATHS Team  
Housing Department  
145 - 155 King Street, W6 9XY  
020 8753 1437  
or email  
[housing.support@lbhf.gov.uk](mailto:housing.support@lbhf.gov.uk)

Or your:

- Estate Officer
- Sheltered Scheme Manager
- Occupational Therapist
- Social Worker

If you have any questions about the service please call our main Notting Hill Housing switchboard on **020 8357 5000**



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