

# GETTING YOUR VIEWS HEARD

Visit our website  
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If you have any questions about the Options Appraisal process or the work of The Residents' Commission, you can get free impartial advice by contacting TPAS, the Tenants and Leaseholders adviser on:

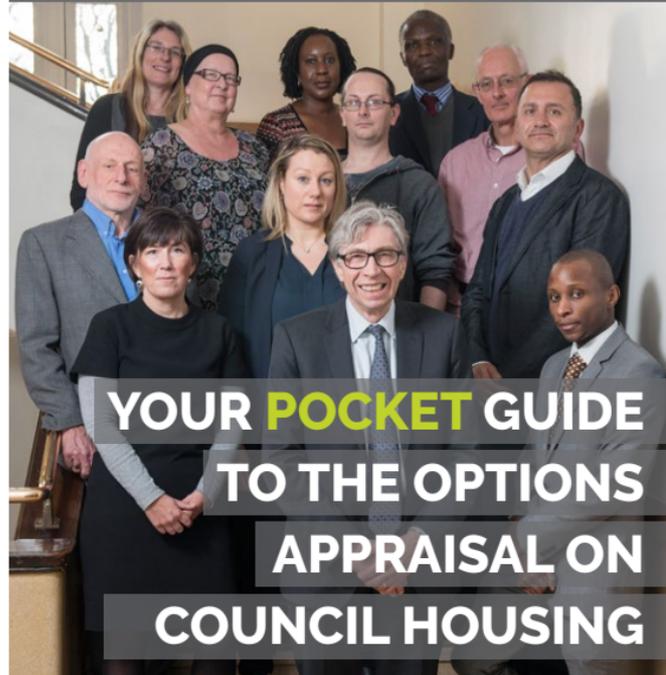
Freephone 0800 731 1619 or email [lbhfta@tpas.org.uk](mailto:lbhfta@tpas.org.uk)  
TPAS ITLA office hours are between 9am-4.30pm Monday to Friday. (excluding bank holidays).

*Information is available in other languages and formats upon request. Please contact the number above for details.*



**YOUR HOME**  
*your future*

PUBLISHED BY THE HAMMERSMITH & FULHAM RESIDENTS' HOUSING COMMISSION



**YOUR POCKET GUIDE  
TO THE OPTIONS  
APPRAISAL ON  
COUNCIL HOUSING**

**The Residents' Commission on Council Housing is an independent group of tenants, leaseholders and housing experts that will look at how to:-**



**Safeguard council homes and estates for the future**



**Give power to residents to take local control over their homes**



**Protect tenant rights and keep rents and charges residents can afford**



**Fund more improvements to homes and housing services**



### **WHO SET UP THE COMMISSION?**

Hammersmith & Fulham Council upon the recommendation of the residents.



### **WHO IS IN CHARGE OF THE COMMISSION?**

The Commission is chaired by Rt Hon Keith Hill, a former minister for housing and MP for Streatham for 20 years.



### **HOW WERE MEMBERS OF THE COMMISSION APPOINTED?**

Tenants and Leaseholders were invited to apply to join the commission in a letter in January 2015. Over 100 applications were received. With support and advice from TPAS, Keith Hill and residents nominated by TRAs (Tenants' and Residents' Associations) drew up a shortlist from the applications and appointed the successful residents to the Commission. No Councillors or officers were involved in the process or sit on the Commission.



### **WHO IS SUPPORTING AND ADVISING THE COMMISSION?**

A number of external advisers are available to the Commission to ensure that appropriate specialist and independent advice is provided to the Commission, to residents and to the Council. These contracts have been formally tendered in line with the Council's Contract Standing Orders.



### **WHEN WILL THE COMMISSION REPORT BACK TO RESIDENTS?**

The Commission will report its findings and recommendations to the Council in the autumn of 2015. The Commission will also communicate regularly with residents to explain the options it is considering and to give opportunities for feedback so that the Commission fully understands the aspirations which residents have for their homes and estates.