



# Hammersmith and Fulham Advice Forum

**Thursday 24 November 2016**  
**2pm – 4pm**

Small Hall  
Hammersmith Town Hall, King Street, Hammersmith, London W6 9JU

Chair: Sue James, Hammersmith & Fulham Law Centre

## **AGENDA**

**2.00pm Welcome and introductions**

**2.10pm Minutes of the last meeting & matters arising**

**2.15pm Presentations:**

**Stock transfer update**

Tom Hopkins, Lead Independent Tenants and Leaseholders Adviser

**Overview of Turn2Us service**

Penny Jerrum, Head of Engagement, Turn2us

**Overview of PSU (Personal Support Unit) service**

Katrina Hollis, Regional Manager, PSU, Royal Courts of Justice

**Update on Homelessness / Rough Sleepers in LBHF**

Lucy Baker, Paths Manager, Housing Options, LBHF

**Universal Credit and Benefit Cap update**

Joseph Pascual, HB Assist Manager, Housing Options, LBHF

**Overview of Credit Union service**

Carla Sayer, Volunteer Co-ordinator, London Plus Credit Union

**3.10pm Coffee Break**

**3.30pm H&F Advice Strategy**

Cllr Caroline Needham, H&F Councillor

**3.40pm Round table update and discussion**

**3.55pm Agenda items and AOB**

**4.00pm Close**

*Next meetings: January 12 2017, February 28 2017, April 12 2017*