

**TURN2US**  
FIGHTING UK POVERTY

AN INTRODUCTION TO  
**TURN2US**

**PENNY JERRUM, HEAD OF ENGAGEMENT**



## BACKGROUND TO TURN2US

We are a national charity which helps people in financial hardship to access welfare benefits, charitable grants and support services – online, by phone and face to face through partner organisations and volunteers

# THE NEED FOR TURN2US



**13.5 MILLION**

PEOPLE IN RELATIVE LOW INCOME



**3.9 MILLION  
CHILDREN**

IN RELATIVE LOW INCOME



IN BENEFITS AND TAX CREDITS  
GO UNCLAIMED  
**EACH YEAR**

LAST YEAR WE SAW MORE THAN  
**1.2 MILLION**  
BENEFIT CALCULATIONS  
COMPLETED AND OVER  
**540,000**  
GRANT SEARCHES



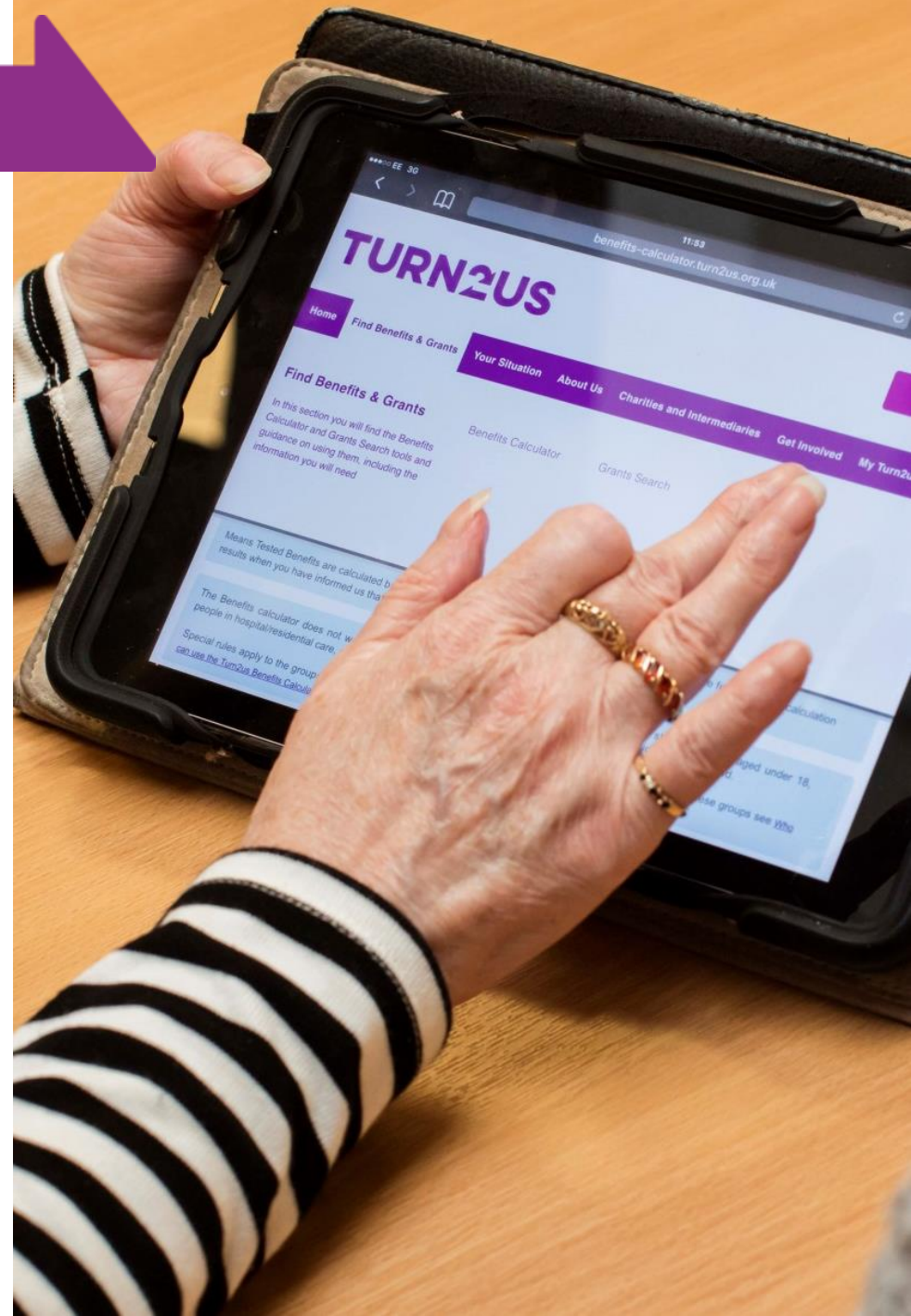
# THE WEBSITE



- ▶ Receives more than 4.8 million visits a year
- ▶ Contains information, links and our online tools
- ▶ Situation based
- ▶ Find an adviser tool

# BENEFITS CALCULATOR

- ▶ Free and easy to use
- ▶ Constantly updated by our team of welfare benefits specialists
- ▶ Intermediary calculator designed for professionals and volunteers working with those in financial need
- ▶ Estimates entitlement to means-tested benefits, child benefit and carers allowance
- ▶ Calculates Universal Credit allowance
- ▶ Maximum of 6 steps to find out entitlement



# THE GRANTS SEARCH

- ▶ 3000+ charitable funds listed
- ▶ Regularly updated
- ▶ Can apply online or find contact details
- ▶ Over 8 million in grants awarded over the last year



# WORKING TOGETHER

- ▶ Turn2us works with a range of national and local organisations who help us reach more people in financial hardship
- ▶ We train around 2000 partners each year to use our tools
- ▶ Together we helped to identify £101 million in estimated additional income



**ANY QUESTIONS?**



# THANK YOU!

Contact us:  
[training@turn2us.org.uk](mailto:training@turn2us.org.uk)  
[turn2us.org.uk](http://turn2us.org.uk)

DON'T FORGET TO FOLLOW US!



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