

Analysis of Advice Station calls - by advice type.
Sep 2013 - Feb 2015

Enquiry Type	Calls received	
	Number	%
Benefits & tax credits	1,503	21.0%
Consumer goods & services	326	4.5%
Debt	954	13.3%
Discrimination	16	0.2%
Education	59	0.8%
Employment	900	12.6%
Financial services & capability	36	0.5%
Health & community care	66	0.9%
Housing	1,932	26.9%
Immigration & asylum	219	3.1%
Legal	402	5.6%
Other	97	1.4%
Relationships & family	427	6.0%
Tax	93	1.3%
Travel & transport	61	0.9%
Utilities & communications	78	1.1%
Total	7,169	100.0%