



# Stoll Mansions



# History

Stoll is a Housing Association that provides support to vulnerable Ex-Servicemen and women who have served in any of the British Armed Forces or in the process of transiting from the army.

Stoll is also known as Sir Oswald Stoll Foundation, they were founded in 1916 to house disabled ex-Servicemen injured in World War 1.

Stoll has four sites across London. Fulham, Chiswick, Bedfont and East Acton. Each site provides various levels of support from staff based on the Veterans individual support needs.

# Accommodation

- Fulham site has 156 properties from one, two and three bedroom self contained flats over three floors.
- Wessex House and Chiswick War Memorial Homes have 36 properties from one, two and three bedroom self contained flat / houses.
- Banstead Court consists of 20 flats one bed flats. Banstead Court is managed by L&Q Housing Association.
- Stoll offers Veterans Assured and Assured Shorthold Tenancies. The type of tenancy will vary between the schemes.
- Rent varies between the schemes and depending on the size of the property. Rent starts from £800 p/m approx.
- Stoll does not offer respite or temporary accommodation.

## Chiswick War Memorial Homes



**stoll 100**

## Westway



**stoll 100**

## Countess of Wessex House



**stoll 100**

## Aldershot Spring 2018



**stoll 100**

# What Stoll offers



- **Support Services**
- Fulham has a team of in house Support Workers who provides low level support. I.e. shopping, light cleaning and escorting Veterans appointments on appointments.
- At Chiswick, Wessex House and Banstead there is a scheme co-ordinator who deals with the running of the schemes.
- All sites operates between 9-5 Mon – Fri.
- Tenants can also access support services for additional support through adult social services.

# Outreach Team



- This is a service set out to assist Veteran's who have served in the British Armed Forces or currently undergoing transition from the services.
- Giving housing advice and support to find suitable accommodation.
- Advice on the types of welfare benefits available and give advice on debt and money management.
- Give support to obtain grants or financial assistance.
- How to manage their mental and or physical health.
- Linking / referring them to drug or alcohol support.
- Support to get in to training and recreational activity through Health and Wellbeing.
- Referrals to other organizations / housing providers.

# Veteran's Nomination Scheme



- The VNS is a scheme to house Veterans across the most of England and Scotland. Various Housing Authorities and Housing Associations provides a number of their properties for Veterans.
- Veterans are matched according to the size and location of the property. In some cases Veteran do not require local connection to the area.
- VNS only accepts referrals from any of the British Armed Forces services or The Outreach Team.

# Drop in centre



- This is a monthly Drop in Centre that accommodates various Veterans Armed Forces Support Services such as: SSAFA, The Poppy Factory, Combat Stress, Veteran's pensions, forces pensions, NHS mental health, blind Veterans, Veterans UK, RBL etc.
- All these services come under one roof providing support to Veteran's and their families and their organization.
- Veterans can pop in just to have a cup of tea.
- The drop in Centre runs every second Wednesday of the month.



# Other internal services



- Employment: Stoll offers Veterans employments mentoring. i.e. Writing CV's, interview skills, training opportunities.
- IT: Tenants can develop their computer skills through a IT tutor and achieve recognized qualifications.
- Drugs and Alcohol Services: Tenants can access support from specialist nurse with their addictions.
- Health and Wellbeing: Tenants can benefit from various activities / groups: gym on site, quiz nights, excursions, darts nights, Zumba / dance classes, Aerobics, Tia Chi, Yoga, Art / photography classes, drama / theatre groups, guitar, music / massage therapy, tea afternoon and film nights.

# How to access Stoll?

- 1. Online application Stoll's website.
- 2. Calling the office directly on 020 7385 2110
- 3. Through the monthly drop in centre.
- 4. In person.