



Hammersmith and Fulham Advice Forum

Wednesday 12 April 2017
2pm – 4pm

Courtyard Room
Hammersmith Town Hall, King Street, Hammersmith, London W6 9JU

Chair: Sue James, Hammersmith & Fulham Law Centre

AGENDA

- 2.00pm Welcome and introductions**
- Minutes of the last meeting & matters arising**
- 2.15pm H&F Advice and Information Strategy**
Sue Littleson, Head of Portfolios, Innovation & Change Management, LBHF
- 2.30pm Customer Engagement Report update**
Glendine Shepherd, Head of Housing Solutions, LBHF
- 2:50pm Coffee Break**
- 3.10pm Disabled People's Commission – plans for co-production**
- 3.20pm Round table update and discussion**
- 3.50pm Agenda items and AOB**
- 4.00pm Close**

Next meeting: June 7 2017